

SAA SALES, CANCELLATION & REFUND POLICY

GENERAL CANCELLATION POLICY

The cancellation policy applies to people who wish to cancel their enrolment or booking in the courses and workshops of the Samsara Academy of Art (hereinafter SAA). Registration in any SAA course or workshop implies accepting the following conditions:

BOOKINGS

The User may register for a course or workshop by sending the application form from www.samsaraacademyofart.com. The SAA will always confirm the registration and reservation of the course by email.

Once the online form has been sent and the student is admitted, they will be asked to make the payment of the non-refundable deposit for the reservation and confirmation of the place. Once this deposit has been made, the student will receive a confirmation of the registration.

The rest of the payment for the course must be paid on the dates that the Administration department specifies by email when confirming the place at the rate of one payment each term and always in advance.

If the non-refundable deposit is not paid by the indicated deadline, the place will automatically be available for another student who wishes to enrol. The student will be contacted if the term/course fee payment is not paid on time. In case of no response or if the fee payment has not been made even after the term has begun, the student's enrolment will be cancelled, and the student will not have the right to attend the rest of the term/course.

CANCELLATION FEES

Students may request refunds **only before the first trimester of their first year of study**. In addition, if the cancellation is made 60 days or less before the start of the course, the SAA will also charge a fee corresponding to the following rates:

- 60 days before the start of the course: 100% refund of the course fee to the student (excluding the non-refundable deposit corresponding to 30% of the entire trimester fee).
- Between 60 to 30 days before the start of the course: Students will not receive a refund but may use the course fee (minus 40% of the total trimester fee) toward a future course at the Academy. Credit only extends to courses given within one calendar year from the start date of the original cancelled course.
- Less than 30 days before the start of the course: Students will not be eligible for a refund nor any credit toward future classes.
- Course started: no refund possible.

Any period of absence during the term, whatever the motive or duration, will not be refunded. The cancellation policy is not applicable per term and is considered for the entire duration of the registered course.

Cancellations must be notified by email to info@samsaraacademyofart.com. Cancellations notified by any other means will NOT be accepted. The student **must include all the registration data in this email, including name and surname, date, number of terms registered for and contact information.**

If the student cancels the course/workshop once it has started, no amount will be reimbursed unless force majeure is alleged by the student.

Force majeure is considered an extremely serious or urgent situation. In such cases, the student will be required to present the necessary documentation for the SAA to verify the accuracy of the situation. The Direction Committee will evaluate each situation individually, and the Administration Department will communicate the final decision to the student. This decision will be final and unappealable. In case of cancellation, the SAA will always keep the non-refundable deposit corresponding to the reservation of the student's place.

CANCELLATION POLICY

The SAA reserves the right to postpone or cancel any presential course if there are not enough students enrolled or if the teachers, for justifiable reasons, cannot attend the course. The payments received for these particular registrations will be fully reimbursed without the possibility of requesting any compensation, distribution or public communication. The transfer of the rights mentioned above will require prior express written consent from the rights owner.

By registering for any SAA program, course, or event, the student is considered to accept these current policies, terms, and conditions.

In the event of non-compliance with any of the aspects, legal proceedings may be opened. The SAA and the student, waiving their jurisdiction if they have it, expressly submit to the Courts and Tribunals of the Telangana Government for the litigious discussion of any question arising from the interpretation or execution of the previous clauses.